

FurnitureClinic

LOYALTY SCHEME

	BRONZE	SILVER	GOLD
HOW TO QUALIFY			
Registered trade customers with:	Up to £500 spend p.a.	Over £500 spend p.a.	Over £1500 spend p.a.
DISCOUNT			
	Exclusive trade prices	Additional 10% discount	Additional 15% discount
SHIPPING			
FREE deliveries	FREE next day delivery on orders > £50	FREE next day delivery on orders >£25	FREE next day delivery
Guaranteed dispatch times	Ships the same day on orders placed before 2pm	Ships the same day on orders placed before 3pm	Ships the same day on orders placed before 4pm
COLOUR MATCH CHARGES			
	All colour matches £10.00	FREE colour matches on 500ml+ £6.50 on 250ml or less	FREE colour matches on 500ml+ £5.00 on 250ml or less
OTHER BENEFITS			
Access to professional, trade only products	✓	✓	✓
Priority notifications on new products	✓	✓	✓
Exclusive trade special offers	✓	✓	✓
Regular newsletter	✓	✓	✓
Exclusive access to webinars	✓	✓	✓
Access to video tutorials	✓	✓	✓
Quick order system	✓	✓	✓
Exclusive invitations to open days (free of charge)	✓	✓	✓
Priority booking for training courses, subject to availability		✓	✓
50% discount on training courses		✓	✓
Dedicated customer service adviser			✓
FREE problem solving ½ day at Furniture Clinic			✓
FREE samples of new trade products			✓
Exclusive meet the team, factory tour and annual networking event at Furniture Clinic, including lunch			✓

TERMS

The qualifying amount of spend to qualify for each tier excludes VAT and delivery. Minimum total spend over a 12 month period is £250. Once you log in, all trade prices on the website are excluding VAT and are subject to VAT at the current rate.

All accounts will have their status reviewed once a year. If the next level of spend is achieved before year end, BRONZE and SILVER accounts will be upgraded the following month.

Free deliveries are to UK mainland only. Deliveries into all other areas will be charged at the normal rate. Guaranteed shipping times exclude colour matches, which will be dispatched within 24 hours of receiving the sample, and dangerous goods.

50% discount on training courses for SILVER and GOLD customers only applies to our 5-day Professional Leather Training Course.

Bulk buy discounts available. All professional products can be bought by the case. Prices available on request.

CONTACT DETAILS

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